



Beyond working to fulfill our Mission on a daily basis, our Values compel us to share our talents and resources in an even greater way to benefit the many communities we serve. In fiscal 2010\*, Wheaton Franciscan Healthcare in Southeast Wisconsin contributed more than \$105 million to our communities.

<b>UNREIMBURSED COST OF GOVERNMENT-SPONSORED PROGRAMS</b>	\$ 72,222,552
Shortfall experienced when payments received are below the cost of treating public beneficiaries through Medicaid and other public programs.	
<b>CHARITY CARE</b>	\$ 16,797,451
Free or discounted health services provided to those who cannot afford to pay and who meet all criteria for financial assistance. Charity care is based on actual costs, not charges, and does not include bad debt.	
<b>SUBSIDIZED HEALTH SERVICES</b>	\$ 13,429,352
The negative margin for clinical services that are provided despite a financial loss because of an identified community need that would need to be met by the government or another not-for-profit if it was not offered. The financial losses are so significant that negative margins remain after removing the effects of charity care, bad debt, and Medicaid shortfalls.	
<b>HEALTH PROFESSIONS EDUCATION</b>	\$ 1,487,677
Direct costs incurred for accredited training and education programs for physicians, nurses, allied health professionals, and technicians (does not include ongoing education for staff).	
<b>COMMUNITY HEALTH IMPROVEMENT SERVICES</b>	\$ 423,098
Clinical and non-clinical services designed to improve community health, which are provided to the community for free or for fees that did not cover costs.	
<b>RESEARCH</b>	\$ 2,665
Costs incurred for clinical and community health-related research, such as medical equipment testing, controlled studies of therapeutic protocols, and studies of health care delivery methods which are able to be generalized, shared with the public, and funded by a not-for-profit or governmental entity.	
<b>COMMUNITY BUILDING ACTIVITIES</b>	\$ 140,855
Programs that, while not directly related to health care, provide opportunities to address the root causes of health problems, such as poverty, homelessness, and environmental issues. Costs for these activities include cash and in-kind donations.	
<b>FINANCIAL CONTRIBUTIONS</b>	\$ 796,484
Contributions made to individuals, community groups, or non-profit organizations for charitable purposes including cash, non-cash items such as food, furniture, equipment, supplies, and loaned staff for volunteer and charitable purposes.	
<b>COMMUNITY BENEFIT OPERATIONS</b>	\$ 19,310
Costs associated with dedicated staff and community health needs and/or assets assessment, as well as other costs associated with community benefit strategy and operations.	
<b>TOTAL BENEFIT TO THE COMMUNITY</b> *July 1, 2009–June 30, 2010	<b>\$105,319,444</b>

In addition to providing charity care and covering the shortfall from government-sponsored programs such as Medicaid, Wheaton Franciscan Healthcare in Southeast Wisconsin provided \$76,202,954 in care to the elderly that was not reimbursed by Medicare. We are not including the gap in Medicare reimbursement in accordance with the Catholic Health Association Community Benefit Reporting Guidelines. Including the Medicare shortfall, our total would be \$181,522,398.