



**Wheaton Franciscan Healthcare**  
The Terrace at St. Francis

## **FACILITY INFORMATION**

The Terrace at St. Francis  
3200 South 20<sup>th</sup> Street  
Milwaukee, WI 53215  
414-389-3253

The Terrace at St. Francis is an 81 bed Transitional (Rehab) and Long Term Care (Nursing Home) facility which was constructed in 1994. Services are designed to meet the physical, emotional and spiritual needs of each resident, bridging the gap between hospitalization and home.

### **CODE BLUE**

The term that is used for medical emergency or cardiac arrest is **CODE BLUE**. It will be important for you to remain calm in this hectic situation. Please review your role in this situation as a student on your assigned floor.

Generally the procedure is:

If you know CPR-initiate CPR and call for help

If you do not know CPR-call a nurse to the room STAT

When help arrives, be prepared to assist as directed or assist with the care of our other residents. Observation of the code is allowed as long as you remain away from the area directly around resident.

To report a CODE BLUE, Press **720** and announce "Nurse STAT" to room...

### **ID BADGES**

School badges are acceptable and must be displayed at all times. If you do not have your school ID badge you must leave and return with it. Names written on a piece of paper tape are not acceptable.

### **COMPUTER ACCESS**

Computer access is not available to students.

### **FACILITY/DEPARTMENT TOUR**

Contact Denise Szuslik, Director of Nursing, at 414-389-3245 to set up a date and time for a tour.

### **GENERAL ORIENTATON QUESTIONS**

Contact Denise Szuslik, DON, at 414-389-3245, or Donna Fisher, Education, at 414-389-3255.

### **ROOM RESERVATION**

Rooms are available. Contact Judy Rafenstein, Administrative Secretary, at 414-389-3250.

### **HEALTH SERVICES**

As a student, your initial injury is covered by the Emergency Department/Urgent Care. **FIRST**, notify your Instructor and Nurse Manager. You will be asked to fill out an incident report which you will then give to the staff at the Emergency Department/Urgent Care. You will be Referred to your personal physician or school health services for follow-up care.

The Emergency Department is located at St. Francis hospital. For further information, please call 414-647-5142.

**LIBRARY**

The library is available to all students currently participating in clinical rotation. The librarians are available to help you during regular library hours. Please ask for assistance. The library is located at St. Francis Hospital, in the basement of the Administration building. Hours are posted on the library door.

**LOCKERS**

Lockers are available for your personal belongings. Your instructor can make arrangements for a locker if you request one. Locks and all personal items must be removed at the end of each day. Lockers are located across from associate break room on first floor.

**LOST AND FOUND**

The Lost and Found service is operated by St. Francis Hospital security department. If you have lost any property, please talk with the nursing supervisor or nursing manager as soon as possible so they can assist you to find your lost item.

**CAFETERIA**

Associate break room with vending machines is open at all times and is located near associate entrance. Snacks are also available to purchase in our gift shop-pay receptionist.

**PARKING**

Parking is available to students in the back parking lot of The Terrace and St. Francis Hospital parking lot adjacent to the back parking lot. The facility is not responsible for theft or damage which may occur to any vehicle while parked in any designated lot. Do not park in visitor or physician slots.

**SECURITY**

If you wish to contact a St. Francis Hospital security officer for any reason, dial 414-389-3262 or speak with the nursing supervisor or nursing manager.